

CCPA Metrics

January - December 2024

	Received	Completed	Denied*	Days to Complete
CCPA Limit the use and disclosure of my sensitive personal data Request	91	19	72	5
CCPA Delete Request	179	116	63	29
CCPA Correction Request	24	17	7	10
CCPA Access Request	24	12	12	4
CCPA Do not sell or share my personal information Request	6971	6971	0	4
CCPA Data Download Request	12	12	0	0

* Denied means that the request was not verifiable or was denied on other grounds.

** We do not verify California residency when consumers access our Do Not Sell tool. In addition to meeting our own obligations to allow consumers to opt-out of the sale of their data, we also allow California consumers to exercise their Do Not Sell rights through third party tools. We do not have metrics available for such tools.